



THE BEAR INN PAGHAM CASE STUDY SUITABLE GREASE MANAGEMENT SOLUTION



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ABOUT US



24/7/365 Service – Nationwide Coverage –
Central Head Office – Directly Employed
Staff – HR & H&S Support – Citation



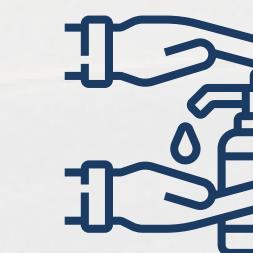
GreaseTech Drainage Solutions Limited
are an established service provider to
many key clients in the leisure/retail
sector, currently servicing more than 4500
sites.



THE BEAR INN PAGHAM

An 18th century coaching inn, a prominent establishment situated within a community predominantly comprised of independent operators, has encountered significant challenges in maintaining compliance with local water

COVID 19



Risen Energy Costs



Increased National Insurance



BACKGROUND

Authority regulations concerning grease management. The combined effects of recent **economic pressures**, including the **COVID-19 pandemic, escalating energy costs, and increased national insurance contributions**, have placed considerable strain on the financial sustainability of small hospitality enterprises.

Furthermore, intensified oversight and enforcement by the **Local Water Authority** (LWA) have underscored the critical importance of **regulatory compliance**, particularly in a region with a longstanding history of **fats, oils, and grease** (FOG) accumulation and **associated drainage blockages**.



THE PROBLEM

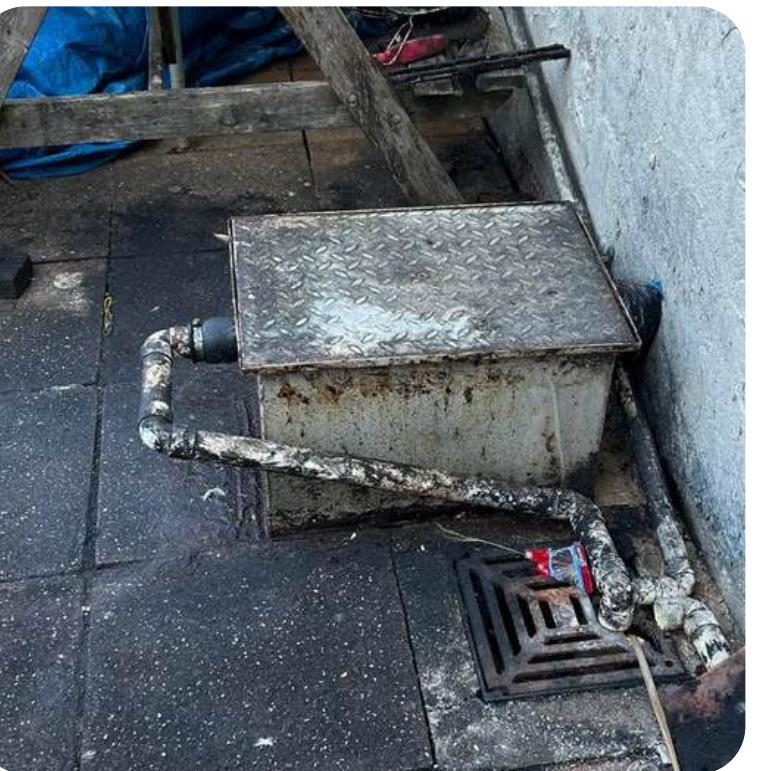
Problems Identified

The Bear Inn - Pagham

- An old undersized passive grease trap that was malfunctioning
- It was leaking over the rear yard
- Creating Rodent issues
- Slip Hazards
- Failing to prevent FOG from entering the sewer

Non Compliant Solution

The Bear Inn - Pagham



CHALLENGES

1

Compliance Pressure

Local Water Authorities (LWAs) are enforcing stricter compliance measures amid rising external pressures. In this case, recurring Fats, Oils, and Grease (FOG) blockages in the village have intensified the issue, while financial constraints make costly grease removal units impractical for operators.

2

Economic Strain on Operators

Compliance with LWA requirements necessitated solutions that were both affordable and effective, especially when 80% of the hospitality sector comprises single-owner-operated businesses.

3

Stakeholder Collaboration

Identifying a solution that met the requirements set by LWA, ECAS (six of the twelve LWA's third-party enforcement partners), and external auditors was critical.



SOLUTION

In collaboration with various stakeholders, including the LWA, ECAS, relevant manufacturers, and the management of The Bear at Pagham, a tailored grease management solution was developed:



Site Survey and Assessment

A thorough site survey was conducted to assess the specific grease management needs of the establishment.



Installation of a Passive Grease Trap

Based on the findings, a cost-effective passive grease trap was selected, providing equivalent compliance to a grease removal unit at roughly one-third of the cost.



Service Agreement

A quarterly service contract was established to ensure regular cleaning, prevent blockages, and maintain compliance with LWA regulations.



Training and Support

Comprehensive training was provided to the landlord and staff on proper system use, including food basket maintenance & general cleanliness, with a scoop supplied for removing larger debris.

OUTCOME

Outcome following Installation

The Bear Inn - Pagham

- **Cost-Effectiveness:** The affordable solution significantly reduced the financial burden on The Bear at Pagham while maintaining full compliance with LWA standards and regulations.
- **Prevention of Blockages:** The installation of the grease trap and a proactive maintenance plan will help mitigate the risk of future FOG-related blockages in the village.
- **Stakeholder Satisfaction:** All stakeholders, including the LWA, ECAS, and external auditors, were consulted with in a collaborative effort and recognised and agreed on a realistic, effective solution which is compliant and affordable.

New Passive Grease Trap

The Bear Inn - Pagham



NEXT STEPS

A follow-up visit is **scheduled three months** post-installation to conduct the first quarterly **maintenance and cleaning**, ensuring the system continues to **operate effectively**. The successful implementation of this solution serves as a model for other single-owner operators in similar situations facing **regulatory pressures** and **financial constraints**.

CONCLUSION

This case illustrates how **effective** collaboration among stakeholders can result in a **sustainable, compliant, and economically feasible grease management solution**. By focusing on the unique needs of single-owner-operated businesses, the project not only addresses **compliance** but also supports the **financial viability** of vital community establishments.



OWNERS The Bear Inn



As a family-run pub, compliance matters but staying on top of it cost-effectively hasn't been easy. **Grease Tech Solutions** changed that. Steve came back with a fully compliant, **affordable solution** that works for us. In today's climate, that kind of support is **rare and invaluable**

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